

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

“IN THE NAME OF ALLAH, THE MOST GRACIOUS, THE MOST MERCIFUL”



Support for Caregivers

PRESENTED BY NOOR AL-FAJR



Supporting Your Journey

Requests for Support :

At Noor Al-Fajr, our dedication lies in catering to the needs of our diverse Muslim community, including individuals who may need additional support. Some of the requests for assistance may involve:

- Limited mobility or difficulty walking
- Hearing impairment or deafness
- Memory challenges
- Special needs
- Serious medical conditions
- Language barriers
- Other requirements





This support group is intended for individuals with family members who require additional assistance during their journey. Whether you are accompanying a family member on their trip or if your family member is traveling without you, the purpose of this discussion is to identify any specific needs they might have before Hajj, so we can best accommodate.



Support Provided

We are dedicated to meeting needs and fulfilling requests to the best of our ability. Below are some of the support choices we offer:

- Reasonable accommodations
- WhatsApp group communication
- Medical assistance
- Offering wheelchairs and support in hiring someone to assist with pushing the wheelchair
- Considering special needs and factors when planning movements



Outside the scope of support

We will certainly do our utmost to ensure that the Hajj journey is as smooth, healthy, safe, and spiritually enriching as possible for your family member. However, it's important to acknowledge that certain things are beyond our reach or outside our control, such as:

- Personally pushing their wheelchair
- Providing real time updates of your family's journey
- Physically present for every moment of their journey

How Can I Get this Support?

If you have not done so already, please go ahead and fill out the Google form.

Additionally, if you are not traveling with your family member but need to be the primary point of contact, please reach out to our Help Desk on WhatsApp so they can add you to the respective groups.



Noor Al-Fajr Contact Information

KSA Number

(will only be available during your stay in the KSA):

+966567465451 or 0567465451

if dialing from a local number



Noor Al-Fajr Contact Information

Help-Desk Number: 1-888-899-5606



American Embassy

U.S. Consulate General Jeddah: (966) (12) 220-5000

Between **8:00 a.m.** to **5:00 p.m.** local time in Saudi Arabia, Sunday through Thursday, ask for the American Citizen Services Unit.

For emergency cases outside of those hours or during holidays, use the same numbers listed above to reach a duty officer for assistance.



Emergency Contact Information for Hajj Authorities

- The National Tawafa Company for Pilgrims of Turkey and Muslims of Europe, Americas, and Australia
Telephone: +966-920-012-013
Fax: 966-920-006-620
Website: <http://www.teaa.com.sa/>
Street Address: Mecca Al Mukarramah, Al Nuzha Road, near Alnuzha Bridge
- Health Affairs: 012-530-8812
- Lost Pilgrims: 012-530-8813
- Emergency Services: For all emergencies including ambulance service call 911.



THANK YOU

الْحَمْدُ لِلَّهِ رَبِّ الْعَالَمِينَ

Link Bio:



WhatsApp:



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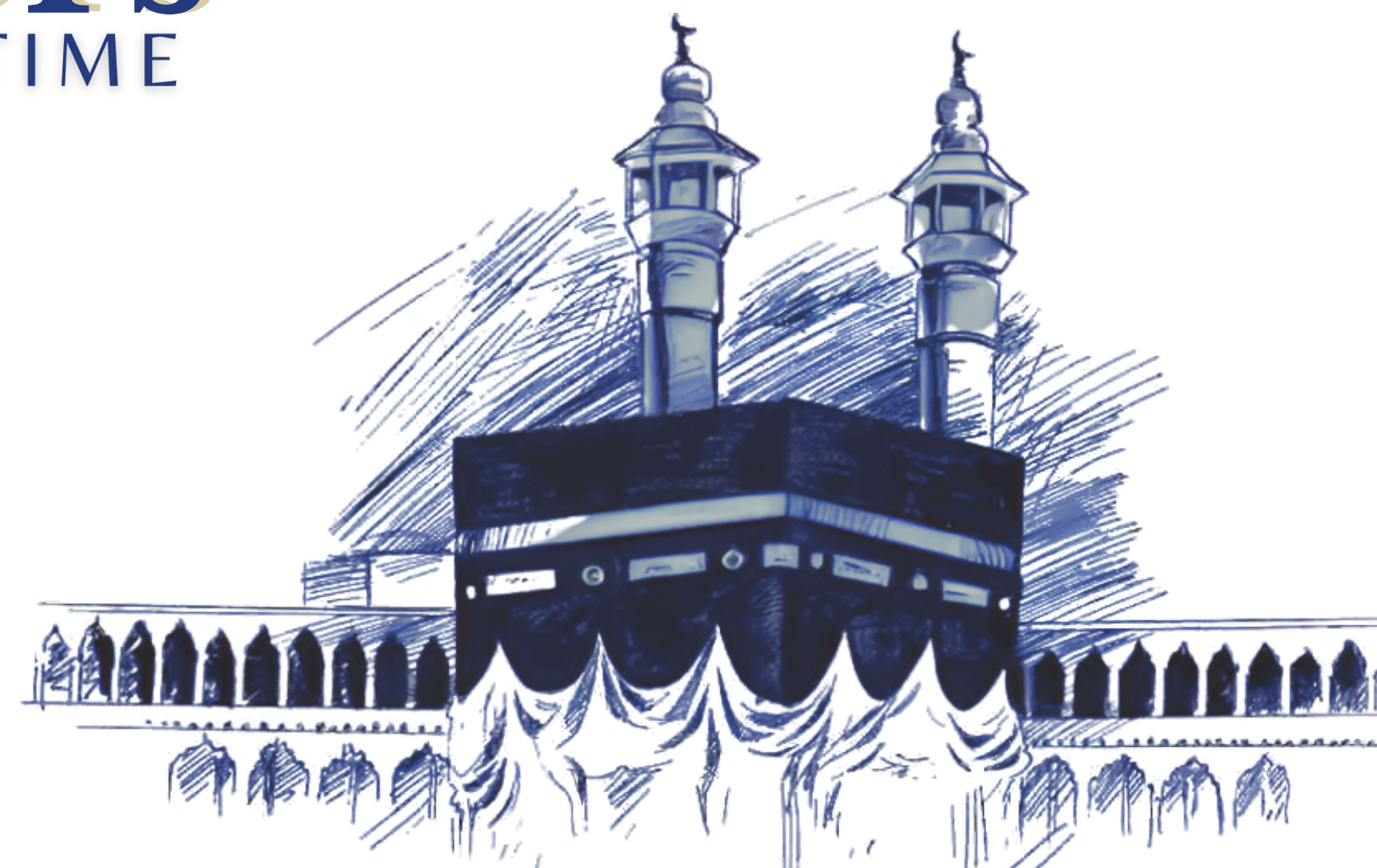
الراجحي
Al Rajhi



Support for

Caregivers

EXPERIENCE THE TRIP OF A LIFETIME

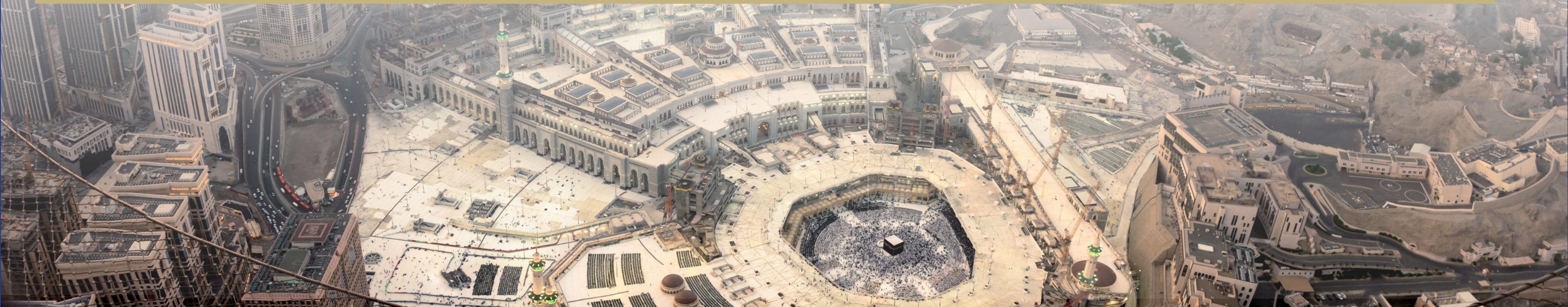


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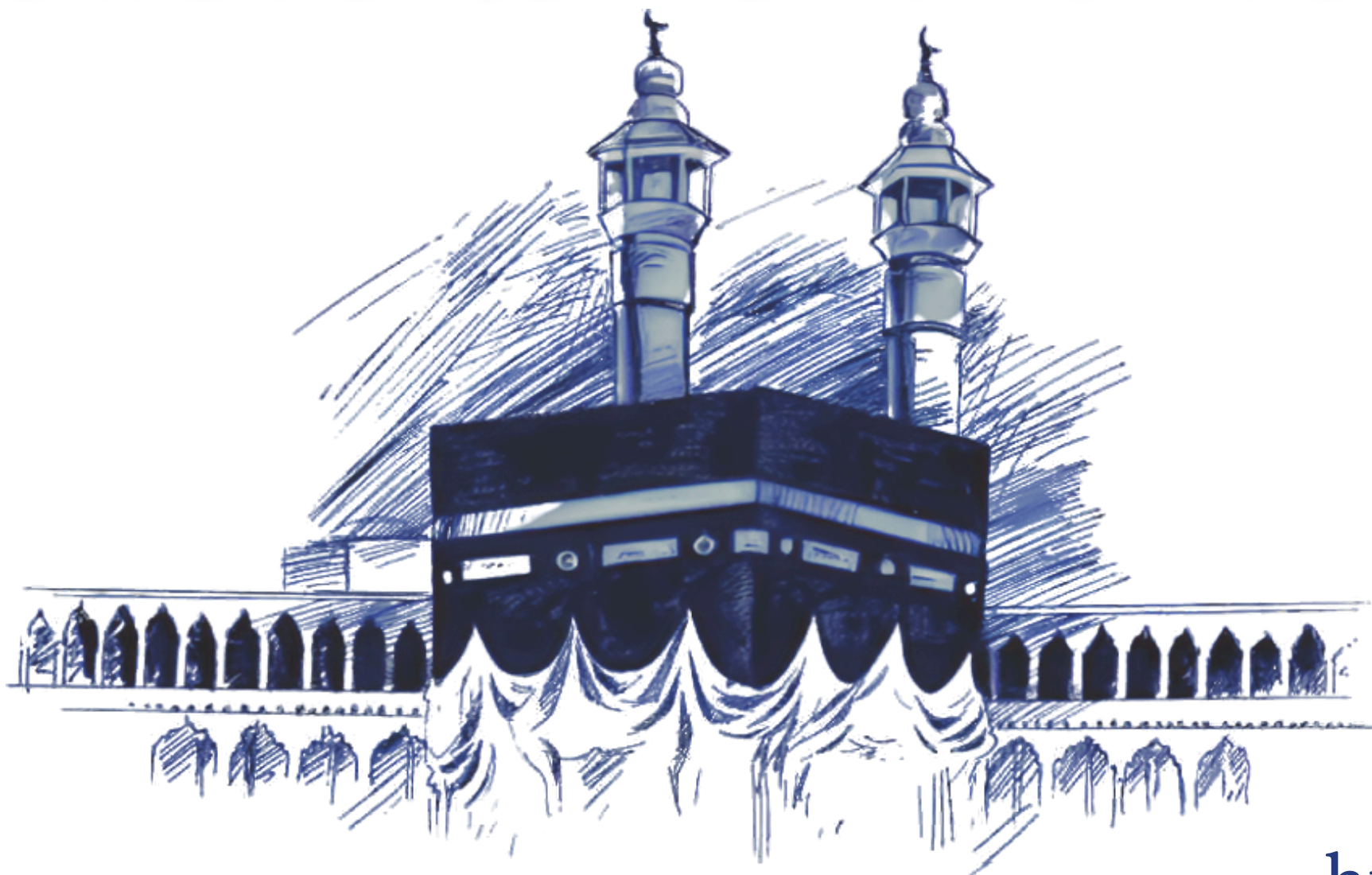
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Thank You!



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☎ (347) 460-3923

✉ info@nooral-fajr.com

🌐 www.nooral-fajr.com

<https://hajjumrahplanner.com/physical-fitness/>

